# Yorkshire Wolds Caravan and Camping Site

WELCOME BOOKLET

# **ABOUT US**

Welcome to the rolling hills of the East Riding of Yorkshire Wolds, the site sits at the heart of the county and we wish you a relaxing stay whilst with us.

This booklet is designed to help you plan your break away to make it as enjoyable as possible.

In the following pages you will find answers to most of your questions and will also find lots of attractions to visit whilst you are with us.

On arrival you will be met by one of our wardens who will locate your pitch for the duration of your stay, our wardens are available on site from 9am to 6.00pm. The team are based adjacent to the main cabin and are on call for emergencies outside of these times.

# **Useful Telephone Number**

Out of hours site number	07444890461
Cranwell Street Doctors Surgery	01377 243055
Park Doctors Surgery	01377 272747
NHS Non-Emergency Services	101
Humberside Police Non Emergency	111
Orange Tree Dental Practise	01377 252206
Exchange Street Dental Practise	01377 241050
Aldgate Veterinary Practise	01377 252087
West-gate Clinic of Osteopathy	01377 256835

We have been able to secure a great deal for those interested in playing 18 holes on the **Driffield Golf Course** and also discounted access to a local gym – **the Health Hub**, please ask a member of staff for further details.

# FREQUENTLY ASKED QUESTIONS

# Where is the site located?

Situated on the A614 on the south western edge of Driffield, based on the Driffield Showground.

# How do I get to the site?

Aim for the town of Driffield, YO25 9DN, follow the brown tourist signs for Driffield Showground on the outskirts of the town directly to our main entrance.

# When will the site be open?

The site opens on the 1st August and runs through until the 31st October.

# What time can I check in and depart?

You can check in after 1pm and before 8pm on your day of arrival, all departures are by 12pm.

# Are the toilet and shower blocks open?

Yes, all facilities are available, although we ask all those with their own facilities to use them as much as possible. We have taken precautions

# Do we have any electric hook ups?

There is no electric available on site.

# I'm camping and want to wash my pots after cooking, is this possible?

Yes, we have a cold water potwash set up next to the main toilet shower block.

# Will I be expected to still socially distance whilst on site?

Yes, absolutely, please follow the signage around the site and follow the latest government guidance.

# Is there WIFI available on site?

There is no WIFI cover on site, but the site does have good 4G coverage for most networks.

# Is there chemical waste disposal points on site?

Yes, there are two tipping points on the site. these will be highlighted with signage.

# Are barbecues allowed?

Yes, barbecues are allowed, please do not site the barbecue directly on the ground and please finish barbecuing before 9pm.

# Is the site secure over night?

Yes, the main gates are secured at 10.30pm. There is pedestrian access via the main gate at all times with a car park to leave your vehicle in after this time.

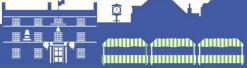
# Do you allow group booking?

We are a family friendly site so do not allow large group bookings.



# WELCOME TO DRIFFIELD





DRIFFIELD TOWN COUNCIL, on behalf of everyone here, are delighted to welcome you to the Yorkshire Wolds Caravan and Camping Site, and we hope that you will have a fantastic time exploring our lovely little town and its surrounding Wolds and coast. This short guide is designed to inform you of some of what we have on offer in the town centre, a 10-minute stroll from the caravan park. There is a pavement all the way and no hills!

Driffield also offers a fantastic array of shops, from award winning grocers, independent butchers, bakers, gift shops, book shops, beauty salons, hairdressers, barbers, antique and second hand emporiums and a great choice of national retailers so it is well worth a browse and don't forget Thursday is market day! You will be able to find all the businesses listed on the internet or on Facebook if you need further details.



## Costello's

Market Place Lovely refurbished café, with outside tables, enjoy coffee and cakes as well as a great range of pies & groceries to take away.

#### Café Leon

Market Place
Enjoy views of the Market
Place from this lovely café
situated above the Post
Office, a great range of
lovely, freshly prepared,
meals and snacks.

## Molly & Jean's

Middle Street South
Beautiful vintage tea room –
great tea, coffee, home-made
cakes, delicious brunch &
lunch dishes & afternoon
tea a speciality.
Special Offer: tealcoffee £2 –
quote 'Showground' when
you order!

## YORKSHIRE WOLDS



# Frankie's Café

Riverhead

Great little café offering a wide range of traditional fare, just turn right at the railway station, grab a bacon buttie or an ice cream before a stroll down the side of the canal.

## The Bike Cave

Middle Street North
Great range of food and coffees, situated at the front of a bike shop, so if you are on cycles it's perfect — also if you encounter a problem with your cycle this is the place to go, or bob to Eastgate Cycles.

## Co-zee Café

King Street
Lovely little café selling great
coffee and lunches and grazing
platters to take away as well
as eat in.



# **TAKEAWAYS**

#### **Delicious**

Mill Street
Gorgeous array

Gorgeous array of paninis, sandwiches, baked potatoes and salads.

# Stuarts Fish & Chips

Middle Street South
Renowned traditional fish and chip shop – the queue says it all – although you are never waiting long!

# Jack Kennedy's

Middle Street North Lovely fish and chips and another popular with the locals.

We have the usual array of pizza, kebab, Chinese and Indian takeaways including a Dominos.



# The Buck Hotel

Market Place Very friendly town centre pub, host karaoke and quiz nights.

# The Butcher's Dog

Middle Street South Award winning real ale pub with a county wide reputation.

# The Tiger

Market Place Traditional, friendly pub with a great beer garden.

## Middle Pub

Market Place Recently refurbished old coaching house, with modern interior and a great range of drinks.

#### The Full Measure

Mill Street Another lovely pub where you can guarantee a warm welcome.

# The Spread Eagle

**Exchange Street** Great, friendly local.

# The Star

**Exchange Street** Friendly town pub and excellent if you want to watch sport on the big screen.

# Mishka Pub

Riverhead Set near the canal, this pub offers a wide range of lovely cuisine and a very attractive outside eating/drinking area.

# The Pumphouse

**Brewing Company** 

Twydale Business Park, Skerne Road Enjoy craft keg beers brewed on site along with amazing street food.

# Coleman's Cider Company

Twydales Business Park, Skerne Road If you love cider then this is the place to be - enjoy delicious fare from The Two Tossers Neapolitan Pizzas and home brewed Yorkshire craft cider or a refreshing gin & tonic from the great range on offer.



# **RESTAURANTS & PUBLIC HOUSES SELLING FOOD**

## Marco Polos

Middle Street South Lovely Italian restaurant with a beautiful outside eating space to the rear (gorgeous takeaway pizzas available too).

# Stuarts Fish and **Chip Restaurant**

Middle Street South Renowned restaurant with a great reputation specialising in this traditional dish, also offering a wider menu.

# The Original Keys

Market Place Great family pub with a fantastic menu catering for lunch and dinner with a very sunny outside area at the rear.

# Hanley's Restaurant

Market Place Beautiful, spacious restaurant with top notch food.

# **Hotel Forty One**

Market Place Spectacular Victorian façade with a very stylish interior serving delicious food and drink from breakfast onwards, you could also enjoy a prosecco in their Secret Garden.

# The Bell Hotel

Market Place A beautiful Georgian former coaching house taking centre stage on Market Place, olde world feel with great food and a definite venue if you enjoy a whisky as they have huge range.

# The Benjamin Fawcett

Middle Street North Well-known national chain selling the usual range of food and drink.

## Silsila

North Street Extremely popular Indian restaurant with a great menu, to sit in or takeaway.

## Trishna Tandoori

George Street Well-loved local Indian serving mouth-watering cuisine (take-outs too).

# The Water Margin

Market Place Well established Chinese restaurant serving a great range of Oriental dishes to eat in or takeaway.

# LOCAL ATTRACTIONS

Please have a read through the following local attractions, this does not cover everything on offer within the county by far, but is a good taster!

# SLEDMERE HOUSE



Sledmere which has captivated visitors for over 200 years. Carefully designed by Sir Christopher Sykes, 2nd Baronet, and nurtured by successive generations, this very special place brings new devotees every year.

Jealously guarded, but hard not to share, the atmosphere is informal, the landscape breathtaking and the welcome warm and friendly. Gardeners, antique and architecture lovers, walkers, bird watchers, military enthusiasts, photographers, painters and music buffs all seem instantly at home.

The Wagoners' museum, which is in the entrance area to Sledmere House, tells the story of the Wagoners' Special Reserve with photographs, papers, memorabilia and a medal collection. Sir Mark Sykes' uniform is also on display.

The Coach House Cafe has a justifiable reputation for a delicious range of home cooked foods and our staff take great pride in maintaining the Sledmere tradition of fine hospitality. Local produce is used wherever possible and we are sure there will always be something to tempt you.

No visit to Sledmere would be complete without a browse around the well stocked gift shop. They have selected many new ranges of china, books and stationary, food and other quality gifts. The range of top quality plants is expanding again with an even wider choice at very competitive prices.

Sledmere has a history as a House filled with music. The famous pipe organ is played on Wednesdays and Sundays 13:30 to 15:30. You are welcome to stay and listen for as long as you wish.

There is a children's playground situated adjacent to the picnic area. An in-house quiz for children makes the visit interesting and memorable.

The delightful park walk takes you around the perimeter of the park, where you can see the red deer bred on the estate. Sledmere is also an ideal base for exploring the Wolds.

Entertaining and informative; our guided tours can be booked in advance. To book your group visit, please ring 01377 236637 or email info@sledmerehouse.com

# **EXPLORE THE WORLD, EXPLORE THE WOLDS**



Yorkshire Wolds is a relatively small crescent of rolling chalky countryside, arcing from glorious Filey with its miles of golden beaches in the north to bustling Hessle, home of the world-famous Humber Bridge, in the south.

The Yorkshire Wolds Way 79 mile National Trail extends through the East Riding of Yorkshire into Ryedale featuring the widest of wide open spaces, the bluest of endless skies - the Yorkshire Wolds landscape is the perfect place for anyone looking to escape the rat race.

Whether you are looking for an active holiday on two feet, two wheels or four hooves, a culture break, or a relaxing few day just taking in some great views and great food, the Yorkshire Wolds won't disappoint.

# THE CHALKLAND WAY



The Chalkland Way is a 40-mile circular walking route on the beautiful Yorkshire Wolds, Britain's most northerly chalk outcrop, linking the villages of Great Givendale, Bishop Wilton, Bugthorpe, Thixendale, Fimber, Wetwang and Huggate.

Most walkers start and finish at Pocklington, a pleasant market town with plenty of eating and drinking establishments, and some overnight accommodation. Pocklington is situated about a mile north of the A1079 Beverley to York road, and is served by regular buses

between York and Beverley. The route was established in 1994 by Ray Wallis.

# THE MINSTER WAY www.minsterway.btck.co.uk/



The Minster Way is a splendid 50-mile walkers' route through East Yorkshire, between the magnificent Minsters of Beverley and York, visiting Arram, Scorborough, North Dalton, Lockington, Millington, Great Givendale, Bishop Wilton, Full Sutton, Stamford Bridge, Kexby and Fulford.

The route was originated in 1980, by Ray Wallis, of the East Yorkshire Area of the Ramblers' Association, and offers a good introduction to the East Yorkshire countryside, including the Yorkshire Wolds. It is well

signposted, waymarked and delineated on O.S. maps. A December 2013 edition of the detailed guide is available, and a badge on completion.

# DALBY FOREST www.forestryengland.uk/dalby-forest



Glacial valleys to the south create a unique 'rigg and dale' landscape, while the north of the forest sits on an upland plateau. The landscape offers a variety of different trails - whether you are looking for a gentle stroll, challenging bike ride or active run – all amid breath taking scenery.

Dalby Forest is home to an abundance of

internationally important wildlife species and is also a designated Dark Sky Discovery Site, where you can experience the magic of seeing the Milky Way with the naked eye.

Come rain or shine, day, or night, you will have a fantastic forest adventure and create lasting memories at any time of the year.

# ${\color{red} \textbf{BEMPTON CLIFFS}} \ \underline{ www.rspb.org.uk/reserves-and-events/reserves-a-z/bempton-cliffs/}$

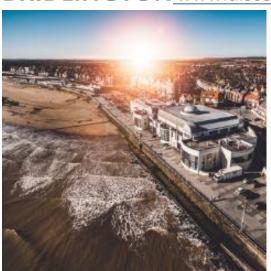


The chalk cliffs of Bempton Cliffs are an ideal habitat for a huge range of seabirds. From April to October, they support England's largest population of seabirds. Grassland and scrub along the cliff tops are also home to breeding and wintering farmland birds.

**Conservation** - Our Bempton Cliffs reserve on the Yorkshire coast protects more than 5km of sea cliffs. The RSPB is managing the reserve for the

benefit of its wildlife, which also includes seals and porpoises - with a long-term view to upgrading its protection status.

# BRIDLINGTON www.discoveryorkshirecoast.com/bridlington/



Glorious clean beaches, history galore, sporting fun, independent shops, great entertainment, and amazing nature, in Bridlington there really is something for everyone, whatever the weather.

Bridlington's pre-roman harbour and characterful Old Town are mustsees for any history buff, being home to the beautiful Augustinian Priory, Bayle Museum and Harbour Heritage Museum.

For nature lovers, going on a seashore safari, a boat trip around the bay or bird watching at Bempton Cliffs are all experiences not to be missed.

For lively and energetic endeavours, East Riding Leisure Bridlington is

boasting with high tec fun and fitness including swimming, climbing and cycling- all under one roof, and Bridlington Spa hosts the best dance, comedy and music performers.

# FILEY www.discoveryorkshirecoast.com/filey/



and kiosks, for a cuppa and a bacon buttie?

Filey is the perfect place for those who enjoy a gentler pace of life - a little off the beaten track, and all the better for it!

With its glorious sweep of soft, golden sand, Filey beach is one of the best in the country for families – it's so huge that, no matter how busy it gets, it's never crowded.

It's the perfect place to take a walk, fly a kite, build a sandcastle, snooze in a deckchair, or maybe do a spot of birdwatching – Filey Brigg, a peninsula at the northern end of the town.

Early spring may find you face to face with a snoozing seal on the beach, and in summer porpoise sightings are regular. Then why not follow it up with a trip to the much-loved Coble Landing, a slipway with a picturesque jumble of boats

The town, too, is full of gentle pleasures, with its Edwardian architecture, quirky shops and intriguing museum. And – it's official! – Filey boasts the second best B&B in the entire world: TripAdvisor Travellers' Choice Awards 2014.

# **SCARBOROUGH** <u>www.discoveryorkshirecoast.com/scarborough/</u>



Scarborough is the original seaside resort; stunning scenery, glorious beaches, loads to see and do – is it any wonder that people have been flocking to Scarborough for nearly 400 years now?

You can still immerse yourself in Scarborough's history with Scarborough Castle and the Rotunda Museum of geology. You could venture down to the seafront to enjoy the traditional amusement arcades, ice cream parlours, shellfish stalls and beach huts.

Outdoor adventures can be found in numbers: try boating in Peasholm Park; take a ride on the miniature railway; be daring on the Sky Trail Adventure bridge and beam course; splash about at the world class Alpamare Waterpark and make friends with the penguins at Scarborough Sea Life Sanctuary.

But despite its rich history, Scarborough doesn't live in the past. The town is constantly innovating to keep its place as one of the most popular holiday destinations in the UK. Explore our website to find out more.

# **BEVERLEY** www.yorkshire.com/places/east-yorkshire/beverley/



Voted one of the best places to live in the UK, Beverley is also one of Yorkshire's best kept secrets. Renowned for its exquisite 13th Century Minster, the town is home to a lively market, a thriving music scene, excellent flat racing and a medieval skyline that remains refreshingly unspoilt.

Beverley's charming streets and courtyards continue to attract history buffs, music lovers, racegoers, and shoppers alike.

Landmarks include the gothic Beverley Minster - famous for its 13th century stone carvings and stained glass - and the 15th century North Bar which divides impressive Georgian streets containing a great number of listed buildings.

Take advantage of the upmarket shopping experience and browse high street names independent shops, or wander around the traditional Saturday market ideal for picking up local produce and crafts.

Some of Britain's best flat racing takes place at the famous racecourse which has been part of the town's lifeblood since the 16th century providing a warm welcome to everyone throughout the season.

Beverley also boasts quirky cafes, acclaimed restaurants and historic pubs, and a visit would not be complete without a stroll on the Westwood.

# MALTON www.visitmalton.com/



One of Britain's most renowned foodie destinations with traditional food shops, artisan producers, restaurants, a cookery school, food tours, markets, and festivals. A small town with a big reputation for food.

As well as an array of traditional butchers and bakers, the pretty market town is home to new and exciting Yorkshire food brands such as Groovy Moo Gelato, Florian Poirot, Roost Coffee, and Brass Castle Brewery.

In fact, it was Antonio Carluccio who first called Malton 'Yorkshire's Food Capital' and since then we have not looked back! With a growing community of 'Made in Malton' producers – our famous gelato maker, bakeries, breweries, coffee roastery, gin distillery and more.

Malton Monthly Food Market is held on the second Saturday each month, while May's massive annual Food Lovers Festival attracts some of the biggest names in food.

The annual Malton Harvest Food Festival is in September. Visitors are also encouraged to roll up their sleeves and get cooking at Malton Cookery School.

Come and spend a few days relaxing, eating, shopping, cooking, and enjoying Yorkshire's Food Capital.

# **TERMS & CONDITIONS**

As with all businesses in the holiday trade, we aim to make your stay as enjoyable and peaceful as possible. To help achieve this, would you kindly observe the following conditions of booking:

#### **Terms and Conditions**

1.1 We consider these terms and conditions and our price list to set out the agreement between you and us for the supply of our services to you. 1.2 If you think there is a mistake with your booking please contact us immediately.

1.3 On booking a pitch at Yorkshire Wolds Caravan and Camping Site you agree to the conditions below. 1.4 We reserve the right to change these Terms & Conditions at any time. Any such changes will take effect immediately when posted on the Website and/or the campsite office.

# Making a Booking

**2.1** At least one member of your party must be over eighteen years old; this person has the authority of all persons in the party and accepts these Terms & Conditions. **2.2** You agree to be responsible for any loss or damage caused by any member of your party or animal accompanying you throughout your stay. **2.3** We do not allow horse boxes with horses or ladders to be present on your pitch. Or any other item that the manager deems to be not in keeping with the site. If you are unsure please contact the Site Office prior to your arrival. **2.4** Pitch fees are from 1pm to midday on day of departure. **2.5** On the day of booking a £20.00 non-refundable deposit per pitch is required and the remaining balance is due 7 days prior to arrival. **2.6** Unit – A standard unit is a tent, trailer tent, caravan, motorhome and campervan (which is registered and insured as a campervan).

#### **Groups**

**3.1** The names of all the adults in the party need to be provided at the time of booking. Failure to provide all the names may lead to the booking being cancelled or the Site Manager refusing entry to the site.**3.2** The site is to be used for recreational camping only.**3.3** Group bookings of over five units may be accepted at the discretion of site manager, please call for details.**3.4** A maximum of six people are permitted on each pitch.

#### **Details**

**4.1** Pitch Extras – Awnings **4.2** Pup Tents – Pup tents are free of charge and must be no larger than 2m x 1.5m. Pup tents may only be used by up to two children from 9 years to 16 years and the tent must be erected within the boundary of the accompanying unit. **4.3** Please note all units and pitch extras must fit within the boundary of the pitch booked. If the unit and extras exceed the pitch boundary an additional pitch must be paid for. **4.4** Visitors – Due to COVID regulations visitors will not be allowed on site throughout the 2020 season **4.5** Unit – A standard unit is a tent, trailer tent, caravan, campervan or motor home. **4.6** Standard Pitch - Grass pitch no electric hook-up **4.7** Premium Pitch – As per a standard pitch but includes electric hook-up and/or hard-standing. A premium pitch may be on grass. **4.8** Sign written towing vehicles are permitted on site provided campers are not trading or working from site, however you may be asked to park your vehicle away from the pitch. **4.9** Any damaged caused by wild animals to your belongings is not the responsibility of Yorkshire Wolds Caravan and Camping Site.

#### **Arrival and Departure**

**5.1** It is important that you report to the Site Reception on arrival, before pitching. **5.2** Pitches must be vacated by midday on the day of departure unless otherwise agreed. Departures after midday are subject to availability and a charge of £5 per pitch up to 4pm.

## Management and Behaviour onsite

**6.1** Our Site Managers are fully empowered in all aspects of Site operation and reserve the right to refuse entry. **6.2** Any wilful damage to the Site or any other property will result in you being asked to leave the Site. Our customers visit our Sites to enjoy the peace and tranquillity of the area. If anyone does not respect this, the Site Manager reserves the right to refuse them admission or ask them to leave the site at any time. If you are asked to leave under these circumstances, no monies will be refunded. **6.3** To respect the enjoyment of others, we ask that noise levels are kept to a minimum. No loud music is allowed on site at any time. Quiet time is requested from 10.30pm. **6.4** in the interest of safety, the burning of wood is strictly prohibited. Charcoal or Gas BBQ's only are allowed, providing they are raised off the ground. Open fires, fire pits and rope swings are also prohibited on site. **6.5** We are a dog friendly site, but owners must ensure all dog mess is picked up and dogs are kept on leads at all times. A maximum of two dogs per pitch are permitted on site. Please use the designated dog walking area. **6.6** Anyone driving a vehicle inappropriately will be asked to leave the site. The Site Speed limit is 5mph.

#### **Complaints and cancellations**

**7.1** We want you to have an enjoyable holiday. However, should you have cause to complain, please contact our Site Manager immediately who will try to resolve your complaint.

#### Cancellation policy

Days to Arrival Refund Amount

29 - 56+ days - Full refund less deposit

15 - 28 days - 30% of outstanding of balance 7 - 14 days - 20% of outstanding of balance 0 - 7 days - No refund

#### Deposits are non-refundable.

Cancellation by Yorkshire Wolds Caravan and Camping Site

9.1 In exceptional circumstances beyond our control (E.g. damage, maintenance, flood, fire etc), we may have to cancel your booking. If we do so we will tell you as soon as possible and you may either choose to receive a full refund or accept an alternative holiday with us, but you will have no further claim against us.

#### Confirmation of health.

9.2 We will ask you to self assess all members of your party for symptoms of Covid-19 before setting off to the site, we also maintain the right to do a 'no contact' temperature test on arrival and to refuse entry if the standard government requirements are not met.

## Other Important Information

#### **Data Protection**

The information taken at the time of booking is required to be collected for the purposes of processing your reservation at Yorkshire Wolds Caravan and Camping Site. We may process your data to keep you informed of our activities and to keep you updated with news, offers and other information that may be of interest to you. If you do not want us to use your information for the marketing purposes described in this paragraph, please let us know. We may also disclose your data to GemaPark who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

These Terms and any non-contractual obligations relating to these Terms shall be governed by and interpreted in accordance with English law. You and we both agree to the exclusive jurisdiction of the English courts. This contract shall be concluded in the English language.

Yorkshire Wolds Caravan and Camping Site is operated by Driffield Showground Events Ltd.

Most importantly we hope you have both an enjoyable and peaceful holiday and look forward to welcoming you to Yorkshire Wolds Caravan and Camping Site.